



TOWN OF NORTH READING

Massachusetts

Department of Public Works

Water Meter Replacement Project

The North Reading Water Department is currently in the process of upgrading our water meter system, which includes the replacement of all existing residential and commercial water meters connected to the municipal water system. This is the first Town-wide meter replacement and meter technology upgrade since the early 1990's.

The new metering technology will allow the North Reading Water Department to provide more accurate and timely billing, to improve customer service through an enhanced ability to detect and stop leaks, and to better answer questions about water use. The new system will also provide customers the ability to track their water usage directly and receive alerts for unusually high water consumption.

The replacement of the meters is being done by a contract with Thielsch Engineering/USI Services, and will take place over the next 9 months. When the work is being scheduled for your section of Town, you will receive a postcard from this company asking you to make an appointment that is convenient for you for this work to take place.