



## LIHEAP FUEL ASSISTANCE

### How It Works

- Aid is available to pay a portion of winter heating bills for the primary heat source.
- Payments are made directly to the fuel provider. Applies only to oil, propane, coal, wood, gas, kerosene and electric.
- Aid may be available even if your rent includes heat or you live in subsidized housing.
- Supplemental benefit considered for eligible households with a high energy burden.
- We serve Lawrence, Methuen, Andover, North Andover, Reading and North Reading.

### Who Qualifies?

You may qualify if the total annual gross income for all household members meets state and federal guidelines.

#### 2023-2024 Income Guidelines

Household Members	Maximum Income*	Household Members	Maximum Income*
1	\$45,392	4	\$87,294
2	\$59,359	5	\$101,261
3	\$73,326	6	\$115,228

### How To Apply

Applications accepted November 1<sup>st</sup> to April 30<sup>th</sup>.

To apply for fuel assistance, you will need:

- Proof of income from all sources for the past 30 days for all household members 18 years or older.
- Social Security numbers and birth certificates for all household members.
- One of the following photo IDs: A valid government-issued ID, a student ID, or an employee ID.
- Current heating/utility bills to verify address.
- Proof of rent or mortgage payment amount. For renters, bring a current copy of lease/rent agreement. For homeowners, bring a copy of your mortgage statement, tax bill, and homeowner insurance premium.

New LIHEAP applicants must apply in person at GLCAC's LIHEAP office. Call (978) 681-4950 for an appointment. Home visits available to homebound handicapped and elderly new applicants. New applicants can schedule appointments using our online scheduling system.

Previous LIHEAP applicants will receive an application and instructions in the mail. No appointment necessary.

## Behind and need help paying your bills?

- Call your utility company to set up a monthly payment plan in exchange for a reduction in debt.
- Check your utility bill to see if you are receiving discount rates as a low-income household.

## Facing a service shut off?

Gas and electricity may not be shut off from November 15 to March 15 if you demonstrate a financial hardship or are already billed at a discounted rate. You can prevent a heat or electricity shut off by contacting the utility with documentation that shows:

### Elderly

- All household members are 65 years of age, except for minor children in the care of the elder(s).

### Serious Illness

- The customer or a family member living in the residence has a serious illness, as stated in a letter from a doctor, nurse practitioner, physician's assistant or the Board of Health. (A letter for a serious illness must be renewed every 30 days; every 90 days for a chronic illness.)
- Proof of financial hardship form.

### Infant in the Home

- Proof an infant under the age of 12 months lives in the home (birth certificate, baptismal certificate, or any other reasonable proof.)
- Proof of financial hardship.

### Recently Moved

- Proof you qualify for a Cromwell Waiver that prevents a denial of service at a new location for unpaid balances from previous addresses.
- Proof of payment plan for unpaid balances.

Contact the Senior Center  
To schedule an Appointment.  
Greater Lawrence Fuel Assistance  
takes appointments in North Reading  
on one Friday a month 978-664-5600

OR

CONTACT LIHEAP  
305 Essex St. 2nd Floor  
Lawrence, MA 01840  
Phone: (978) 681-4950 , Fax: (978) 681-4954  
Hours: 8:00 AM – 4:00 PM Mon., Tues.  
Wed., Fri. / Thurs. 8:00 AM – 6:00 PM  
Email: [liheap@glcac.org](mailto:liheap@glcac.org)

