



# Your Guide to Social Services in North Reading

The North Reading Community Crisis & Resource Guide was revised in 2019. An electronic version is available on line on the Community Impact Team website at <a href="https://www.northreadingma.gov/cit">www.northreadingma.gov/cit</a>.

An electronic version of the guide is located on the CIT website at <a href="https://www.northreadingma.gov/cit">www.northreadingma.gov/cit</a>

## HELPLINES IN ANY EMERGENCY CALL 911

#### **ABUSE**

ADUSE	
Animal Abuse	
North Reading Animal Police Control	(978) 664-3807
MSPCA	(800) 628-5808
Child Abuse	
National Child Abuse Hotline	(800) 422-4453
Massachusetts Child Abuse Hotline	(800) 792-5200
Domestic Violence	
The SafeLink: Casa Myrna	(877) 785-2020
Gay Men's Domestic Violence	(800) 832-1901
HAWC 24 Hour Hotline	(800) 547-1649
Elder Abuse	
Elder Abuse Hotline (After 5pm)	(800) 922-2275
MVES Protective Services (Before 5PM)	(781) 324-7705
Sexual Abuse	
Y of Greater Lawrence Assault/Rape	(877) 509-9922
Rape, Abuse, Incest National Network	(800) 656-4673
North Shore Rape Crisis Center	(800) 922-8772
Center for Hope & Healing of Lowell	(800) 542-5212
Substance Abuse	
Treatment Facility Locator	(800) 662-4357
Mass. Information & Education	(800) 327-5050
The Parents Toll-Free Helpline	(855) 378-4373
Alcoholics Anonymous	(617) 426-9444
Massachusetts Substance Abuse	(800) 327-5050
Mental Health/Crisis Intervention	(800) 988-1111
Narcotics Anonymous Substance Abuse	(866) 624-3578
Learn to Cope, Taunton	(800) 327-5050 (508) 738-5148
Learn to Cope, Tauritori	(300) /30-3140

Helplines continue on next page

www.northreadingma.gov/cit

### Helplines continued from previous page

CHILDREN & FAMILY SERVICES		
Baby Safe Haven Massachusetts Child Abuse Hotline Mass. Dept. of Youth Services National Runaway Safeline Parental Stress Line Alzheimer's Association Girls & Boys National Help Hotline Planned Parenthood Mass. Alliance on Teen Pregnancy	(866) 814-7233 (800) 792-5200 (617) 727-7575 (800) 786-2929 (800) 632-8188 (800) 272-3900 (800) 448-3000 (800) 230-7526 (617) 482-9122	
FOOD		
FoodSource Hotline	(800) 645-8333	
HOUSING ASSISTANCE		
Mass. Coalition for the Homeless	(781) 595-7570	
LGBTQ LGBTQ Helpline Greater Boston PFLAG	(888) 340-4528 (781) 891-5966	
SUICIDE PREVENTION		
National Suicide Prevention Lifeline Massachusetts Samaritan Samaritan 24-hour Helpline Samariteen Crisis Hotline	(800) 273-8255 (877) 870-4673 (617) 247-0220 (800) 252-8336	
VETERANS		
Crisis Hotline ( <i>Press 1</i> )	(800) 273-8255	

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#### **ABUSE**

#### **Animal Abuse**

#### North Reading Animal Police Control

(978) 664-3807 www.nrpd.org

### Massachusetts Society for the Prevention of Cruelty to Animals (MSPCA)

350 South Huntington Avenue Boston, MA 02130 (800) 628-5808 www.mspca.org

#### MSPCA-Emergency Clinic

400 Broadway Methuen, MA 01844 (978) 687-7453 www.mspca.org

#### Child Abuse

National Child Abuse Hotline (800) 422-4453 Massachusetts Child Abuse Hotline (800) 792-5200

#### Domestic Violence

**HAWC** (Healing Abuse Working for Change)

27 Congress Street

Suite # 204

Salem, MA 01970 (978) 744-8552, Hotline (800) 547-1649 Provides Domestic Abuse and Violence Abuse Family Services

#### **Beverly Domestic Violence Unit**

Herrick Street Beverly, MA 01915 (978) 922-1155

#### Elder Abuse

Protective Services (Mystic Valley Elder Services)

(781) 324-7705 www.mves.org

#### Sexual Abuse

YWCA of Greater Lawrence Sexual Assault & Rape Crisis

**24-Hour Hotline:** (877) 509-9922

#### **Substance Abuse**

See page 20

#### **BOARD OF HEALTH**

Hoarding Issues, Sanitation, Tenant/Landlord Complaints, no heat, no water, etc.

#### North Reading Health Department

235 North Street North Reading, MA 01864 Health Agent (978) 357-5242

Email: rbracey@northreadingma.gov

#### CHILDREN, YOUTH & FAMILY SERVICES

#### Local

#### North Reading Youth Services

235 North Street North Reading, MA 01864 (978) 357-5281

Email: jford@northreadingma.gov Contact Person: Jennifer Ford, Director

#### North Reading Parks & Recreation

235 North Street North Reading, MA 01864 (978) 357-5216

North Reading Public Schools: See page 17

#### YMCA - Burbank Branch in Reading

36 Arthur B. Lord Drive Reading, MA 01867 (781) 944-9622

Email: jfusco@ymcaboston.com Contact Person: John Fusco www.ymcaboston.org/burbank

#### North Reading Food Pantry Christian Community Services –

North Reading Town Hall North Reading, MA 01864 (978) 276-0040

#### Regional

Child Care Circuit
190 Hampshire Street
Lawrence, MA 01840
(978) 686-4288
www.childcarecircuit.org

#### State

#### Baby Safe Haven

The Safe Haven Act of Massachusetts (2004) allows a parent to legally surrender newborn infants 7 days old, or younger, at a hospital, police station, or manned fire station without facing criminal prosecution. (888) 510-2229

#### WIC (Women, Infants and Children)

Massachusetts Department of Public Health 250 Washington Street, 6th Floor Boston, MA 02108-4619 (617) 624-6000 or (800) 942-1007

#### Department of Revenue

Child Support Enforcement Division 100 Trade Center, Suite 760 Woburn, MA 01801 (617) 887-6367

#### Department of Children and Families

DCF Child-at-Risk 24 hour Hotline (800) 792-5200

#### **Haverhill Area Office**

3 Ferry Street Bradford, MA 01835 (978) 469-8800

#### Lawrence Area Office

Everett Mills 280 Merrimack St. 2nd Floor Lawrence, MA 01840 (978) 557-2500

#### Department of Youth Services

The juvenile justice system of the Commonwealth of Massachusetts
33 Gregory Street
Middleton, MA 01949
(978) 716-1100

#### **DISABILITY SERVICES**

## Eastern Middlesex Association of Retarded Citizens (EMARC) (781) 942-4888 www.theemarc.org

## Mass Commission for the Blind (800) 392-6450 www.mass.gov/mcb

#### Mass Commission for the Deaf (800) 882-1155 www.mass.gov/mcdhh

#### Mass Rehabilitation Commission (For people with disabilities) (781) 324-7160 www.mass.gov/mrc

#### **ELDER AFFAIRS**

#### Local

### North Reading Department of Elder Affairs & O'Leary Senior Center

Third Meeting House, Building on the Common 157 Park Street North Reading, MA 01864 (978) 664-5600

#### **Mystic Valley Elder Services**

300 Commercial Street Malden, MA 02148 (781) 324-7705 www.mves.org

#### State

Executive Office of Elder Affairs One Ashburn Place Boston, MA 02108 (617) 727-7750 www.mass.gov/elders

#### 1-800-AGE-INFO

One-Stop Shopping (800-243-4636) www.800ageinfo.com

#### **EMPLOYMENT ASSISTANCE**

#### Local

#### The Career Place

100 TradeCenter, Suite G100 Woburn, MA 01801 (781) 932-5500 www.careerplacejobs.com

#### The Career Center of Lowell

107 Merrimack Street Lowell, MA 01852 (978) 458-2503 www.careercenteroflowell.org

#### **Haverhill Opportunity Works**

671 Kenoza Street Haverhill, MA 01830 (978) 241-4730 www.valleyworks.cc

Horizon House Transitional employment training for mental health population 78 Water Street Wakefield, MA 01880 (781) 245-4272

#### American Training, Inc.

Work with individuals with developmental disabilities 102 Glenn Street Lawrence, MA 01843 (978) 685-2151

#### State

#### Mass Resources

Employment and Job Training Programs https://www.mass.gov/employment-and-training-resourcesfor-dta-clients

#### Department of Labor and Workforce Development

Provides assistance with Unemployment Insurance, Job Services, Labor Standards, Workers' Compensation, Labor Relations and Labor Market Information www.mass.gov/lwd

#### FINANCIAL ASSISTANCE

#### Local

#### North Reading Food Pantry/Christian Community Services

North Reading Town Hall North Reading, MA 01864

(978) 276-0040

#### Mystic Valley Elder Independence Fund (ages 60<sup>+</sup>)

300 Commercial Street Malden, MA 02148 (781) 324-7705 www.mves.org

#### North Reading Veterans Services

235 North Street

North Reading, MA 01864

(978) 357-5212 Email: nrvets@northreadingma.gov

Contact Person: Susan Magner, Director

#### State

#### The Dept. of Transitional Assistance (Emergency Assistance)

Malden (781) 388-7300

www.mass.gov/eohhs/gov/departments/dta

The Salvation Army (617) 542-5420 or (800) 728-7825

#### Social Security

(866) 596-8598

(800) 772-1213 (National) www.socialsecurity.gov

#### **FOOD**

#### LOCAL

#### Food Pantries

#### North Reading Food Pantry - Christian Community Services

North Reading Town Hall North Reading, MA 01864 (978) 276-0040

#### International Family Church Food Pantry

99 Concord Street

North Reading, MA 01864 (978) 276-6400 www.intlfamilychurch.com The food pantry is open for residents of North Reading on the third Saturday of the month from 10:00 am to 12:00 pm

#### Hot Meals

#### Mystic Valley Elder Services

300 Commercial Street Malden, MA 02148 (781) 324-7705 www.mves.org

#### **Elder Services**

Third Meeting House, Building on the Common 157 Park Street North Reading, MA 01864 (978) 664-5600 Email: mprenney@northreadingma.gov

Email: mprenney@northreadingma.gov Contact Person: Mary Prenney, Director

#### **Bread & Roses**

58 Newbury Street Lawrence, MA 01840 (978) 681-8768

#### Cor Unum Meal Center

191 Salem Street Lawrence, MA 01843 (978) 688-8900

Email: counummealcenter@comcast.net

www.corunummealcenter.org

#### My Brother's Table

98 Willow Street Lynn, Massachusetts 01901 (781) 595-3224 www.mybrotherstable.org

#### State

**FoodSource Hotline** (800) 645-8333 www.projectbread.org **Food Stamps (SNAP)** Hotline (866) 950-3663

www.mass.gov/snap

#### **Mystic Valley Elder Services**

300 Commercial Street Malden, MA 02148 (781) 324-7705

www.mves.org

#### **FUEL ASSISTANCE**

#### Local

#### Reading Municipal Light Department

(781) 944-1342

www.rmld.com

#### **Greater Lawrence Community Action Council**

(Fuel Assistance)

(978) 681-4900 www.glcac.org

#### State

#### Citizens Energy Oil Heat Program (Joe Kennedy)

(877) 563-4645

www.citizensenergy.com

#### Good Neighbor Energy Fund/Salvation Army

(617) 542-5420 (Service Extension Dept.)

www.salvationarmyma.org

#### Department of Housing and Economic Development

Low Income Home Energy Assistance Program (LIHEAP), known commonly as Fuel Assistance.

www.mass.gov/hed/community/energy/low-income-home-energy-assistance-liheap.html

**HEATLINE** at (800) 632-8175

www.acf.hhs.gov/programs/ocs/programs/liheap

#### **HEALTH / WELLNESS**

Mass Commission for the Blind (800) 392-6450

Mass Commission for the Deaf (800) 882-1155

Mass Rehabilitation Commission

(For persons with disabilities) (781) 324-7160 www.mass.gov/mrc

#### Local

#### 24 Hour Pharmacy

CVS - Andover (978) 470-0542

#### Communitas (formerly EMARC)

60-D Audubon Road Wakefield, MA 01880 (781) 587-2200

#### Board of Health

235 North Street North Reading, MA 01864 Health Agent (978) 664-6042

#### Commission on Disabilities - North Reading

https://www.northreadingma.gov/commission-disabilities

### The Masons – (Free) Durable Medical Equipment Loan Program-SMD HELP

(781) 322-1052

Email: GABemiss@aol.com

#### YMCA - Burbank Branch in Reading

36 Arthur B. Lord Drive Reading, MA 01867 (781) 944-9622

Email: jfusco@ymcaboston.com Contact Person: John Fusco www.ymcaboston.org/burbank

#### North Reading Elder Affairs O'Leary Senior Center

Third Meeting House, Building on the Common 157 Park Street
North Reading, MA 01864
(978) 664-5600

Email: mprenney@northreadingma.gov Contact Person: Mary Prenney, Director

#### **Mystic Valley Elder Services**

300 Commercial Street Malden, MA 02148 (781) 324-7705 www.mves.org

#### Sanborn - Place, Home Care & Day Services

Housing and Support Services 50 Baystate Road Reading, MA 01867 (781) 944-6262

Email: info@sanbornphc.org

www.sanbornphc.org

#### **Health Quarters**

Confidential reproductive health care, prevention, and education services for women, men, and teens in

Northeastern Massachusetts Beverly: (978) 705-4039 Haverhill: (978) 228-2291 Lawrence: (978) 705-6637

Lynn: (781) 593-1115 www.healthg.org

#### **HEALTH INSURANCE**

#### Local

### North Reading Department of Elder Affairs & O'Leary Senior Center - SHINE Program

(Serving Health Insurance Needs of Elders)
Third Meeting House, Building on the Common 157 Park Street
North Reading, MA 01864
(978) 664-5600
Email: mprenney@northreadingma.gov

Contact Person: Mary Prenney, Director

#### North Reading Veterans Services

235 North Street
North Reading, MA 01864
(978) 357-5212 Email: nrvets@northreadingma.gov
Contact Person: Susan Magner, Director

#### Mass Health

Mass Health pays for health care for certain low and medium-income people living in Massachusetts. (800) 841-2900 www.mass.gov/eohhs/gov/departments/masshealth

#### Medicare & Medicaid Services

(800) 633-4227 www.medicare.gov

#### **HOSPITALS & EMERGENCY ROOMS**

#### Hospitals providing emergency room services 24/7

#### Hallmark Health Medical Center

30 Newcrossing Road Reading, MA 01867 (781) 213-5170

#### Lahey Clinic Medical Center

41 Burlington Mall Road Burlington, MA 01805 (781) 744-5100

#### Lawrence Memorial Hospital

170 Governors Avenue Medford, MA 02155 (781) 306-6000

#### Lawrence General Hospital

1 General Street Lawrence, MA 01840 (978) 683-4000

#### Melrose-Wakefield Hospital

585 Lebanon Street Melrose, MA, 02176 (781) 979-3000

#### Winchester Hospital

41 Highland Avenue Winchester, MA 01890 (781) 729-9000

#### Facilities providing Walk In & Urgent Care

#### **NO EMERGENCY SERVICES**

#### Winchester Hospital; Family Medical Center

500 Salem Street
Wilmington, MA 01887 (978) 988-6000
www.winchesterhospital.org

Hours of Operation: (Mon. - Sun.) 7:30 am - 8 pm

#### Concentra

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66B Concord Street
Wilmington, MA 01887 (978) 657-3826
www.concentra.com

Hours of Operation: (Mon. - Fri.) 8 am - 5 pm www.northreadingma.gov/cit

#### HOUSING ASSISTANCE

#### Local

#### North Reading Health Department

Hoarding Issues, Sanitation, Tenant/Landlord Complaints, no heat, no water, etc.

235 North Street

North Reading, MA 01864 (978) 357-5242

Email: rbracey@northreadingma.gov

North Reading Housing Authority Senior Housing Peabody Court, North Reading, MA 01864

(978) 664-2982 Office hours Monday through Friday from 9:00 a.m. to 1:00 p.m. Includes Section 8 Housing.

**Mission of Deeds** (in Reading) Furniture, Etc. (781) 944-9797 www.missionofdeeds.org

#### North Reading Youth Services

235 North Street

North Reading, MA 01864

(978) 357-5281

Email: jford@northreadingma.gov Contact Person: Jennifer Ford, Director

#### North Reading Elder Services & O'Leary Senior Center

Third Meeting House, Building on the Common

157 Park Street

North Reading, MA 01864

(978) 664-5600

Email: mprenney@northreadingma.gov Contact Person: Mary Prenney, Director

#### North Reading Veterans

235 North Street

North Reading, MA 01864

(978) 357-5212 Email: nrvets@northreadingma.gov

Contact Person: Susan Magner, Director

#### State

Massachusetts Department of Transitional Assistance (DTA) 200 Pleasant Street

Malden, MA 02148 (781) 388-7300.

If you need shelter and are pregnant or have a child under 21

**Tri-CAP** (Tri-City Community Action Program) (781) 322-4125 http://www.shelterlistings.org/details/36603/

Kaszanek House Transitional House: (781) 321-1773

22 Charles Street Malden, MA 02148

Washington Street Residence: (781) 321-1159

115 Washington Street Malden, MA 02148

Mass. Coalition for Homeless: (781) 595-7570

23 Buffum Street Lynn MA 01902

#### LEGAL ASSISTANCE

Middlesex County District Attorney (781) 897-8300

http://www.middlesexda.com

Office of Attorney General (617) 727-2200

www.mass.gov/ago

Greater Boston Legal Services (ages 60<sup>+</sup>)

(617) 371-1234 www.gbls.org

GLAD (Gay and Lesbian Advocates and Defenders)

30 Winter Street, Suite 800

Boston, MA 02108

(617) 426 1350 www.glad.org

#### **LGBTQ**

#### Local

#### North Reading Youth Services

235 North Street

North Reading, MA 01864

(978) 357-5281

Email: jford@northreadingma.gov

Contact Person: Jennifer Ford, Director

#### North Reading Elder Affairs

Third Meeting House, Building on the Common

157 Park Street

North Reading, MA 01864

(978) 664-5600

Email: mprenney@northreadingma.gov

Contact Person: Mary Prenney, Director

#### Mystic Valley Elder Services

300 Commercial Street

Malden, MA 02148

(781) 324-7705 www.mves.ora

#### AIDS Action Committee (AAC) of Massachusetts

75 Armory Street
Boston, MA 02119
(617) 437-6200 www.aac.org
HIV prevention programs, health & wellness services, and other programs.

#### Fenway Health

Medical care and services for LGBTQ population 1340 Boylston Street Boston, MA 02215 (617) 267-0900

#### LGBT Aging Project (ELDERS)

(857) 313-6590 www.lgbtagingproject.org

#### Old & Bold Coalition North Shore Elder Services

(978) 750-4540 x220 (GLBT and Aging)

#### GLAD (Gay and Lesbian Advocates and Defenders)

30 Winter Street, Suite 800, Boston, MA 02108 (617) 426 1350

Email: gladlaw@glad.org

### Greater Boston PFLAG (Parents, Families, and Friends of Lesbians and Gays)

85 River Street, Suite 3A P.O. Box 541619 Waltham, MA, 02454 (781) 891 5966 Email: info@gbpflag.org

www.gbpflag.org

#### MENTAL HEALTH

#### Local

#### North Reading Youth Services

235 North Street North Reading, MA 01864 (978) 357-5281

Email: jford@northreadingma.gov Contact Person: Jennifer Ford, Director

#### North Reading Mental Health/Substance Abuse Clinician

Laura Miranda

(978) 357-5038 Email: lmiranda@nrpd.org

#### North Reading Department of Elder Affairs

Third Meeting House, Building on the Common 157 Park Street

North Reading, MA 01864

(978) 664-5600

Email: mprenney@northreadingma.gov Contact Person: Mary Prenney, Director

#### **Eliot Community Human Services**

(800) 988-1111

www.eliotchs.org

Psychiatric Emergency Treatment 24 hours a day, 7 days a week

#### Communitas (formerly EMARC)

60-D Audubon Road Wakefield, MA 01880 (781) 587-2200

NORTH READING PUBLIC SCHOOLS See page 17

#### Local Therapists (that accept MassHealth):

#### Geriatric/Elder Psychiatry and Counseling Lawrence Memorial Hospital

Medical-Psychiatric Program 170 Governors Avenue Medford, MA 02155 (781) 306-6155 www.hallmarkhealth.org

#### **NSMC Union Hospital**

500 Lynnfield Street Lynn, MA 01940 (781) 581-9200

www.nsmc.partners.org/home

To find a local therapist who accepts MassHealth, you should use these on line resources. www.masspartnership.com

#### State

**Boston Medical Center** (BMC) HealthNet Plan www.bmchp.org/utility-nav/find-a-provider

**Fallon Community Health Plan** (FCHP) www.fchp.org/FindPhysician/Search.aspx

#### Dept. of Mental Health

365 East Street Tewksbury, MA 01876-0387 (978) 851-7321 TTY: (978) 640-1193

http://www.mass.gov/eohhs/gov/departments/dmh/

#### Department of Developmental Disabilities - Metro North

27 Water Street Wakefield, MA 01880

Intake Referral Number: (781)-338-2300

### Substance Abuse and Mental Health Services Administration (SAMHSA) (877) 726-4727

#### **Eating Disorders**

#### North Reading Youth Services

235 North Street North Reading, MA 01864 (978) 357-5281

Email: jford@northreadingma.gov Contact Person: Jennifer Ford, Director

#### Walden Behavioral Care

9 Hope Avenue #500 Waltham, MA 02453 (781) 647-6700 www.waldenbehavioralcare.com

### The Klarman Eating Disorders Center at McLean Hospital

115 Mill Street Belmont, MA 02478 (617) 855-3410

www.mclean.harvard.edu/patient/child/edc.php Residential Program only. Does not offer outpatient services. Program for females ages 16-26.

#### Cambridge Eating Disorder Center

3 Bow Street Cambridge, MA 02138 (888) 900-2332

www.eatingdisordercenter.org/

Offer Intensive Outpatient Program that meets 5 nights a week Monday-Friday and participants need to attend a minimum of 3 out of the 5 nights.

#### Eating Disorder Center of Andover, LLC

68 Main Street, #5 Andover, MA 01810 (978) 474-1777

#### NORTH READING PUBLIC SCHOOLS

#### Superintendent of Schools

Sherman Road (978) 664-7810

Superintendent: Jon Bernard

#### E. Ethel Little Elementary School

7 Barberry Road (978) 664-7820

Principal: Christine Molle, cmolle@nrpsk12.org School Psychologist: Joline Pepper, x:403, jpepper@nrpsk12.org

#### J. Turner Hood Elementary School

298 Haverhill Street (978) 664-7816

Principal: Glen McKay, x: 2024, gmckay@nrpsk12.org

School Psychologist: Dr. Jaclyn Mansfield

jmansfield@nrpsk12.org

#### L.D. Batchelder Elementary School

175 Park Street (978) 664-7814

Principal: Sean Killeen, skilleen@nrpsk12.org School Psychologist: Tabitha Heidorn, X: 4,

theidorn@nrpsk12.org

#### North Reading Middle School

189 Park Street (978) 664-7806

Principal: Catherine O'Connell, coconnell@nrpsk12.org School Psychologist: Rebecca Skobe, rskobe@nrpsk12.org

School Psychologist: Carly Capuano, x: 5277

ccapuano@nrpsk12.org

School Psychologist: Justin Mattison

jmattison@nrpsk12.org

School Resource Officer, Detective Paul Lucci

#### North Reading High School

189 Park Street (978) 664-7800

Principal: Anthony Loprete, x: 5280, aloprete@nrpsk12.org

School Psychologist: Brittany Cabral

bcabral@nrpsk12.org

Guidance Secretary: Anne Chambers, X: 5284,

achambers@nrpsk12.org

Contact Mrs. Chambers to find out which guidance counselor

your child is assigned to.

School Resource Officer, Detective Paul Lucci

### PUBLIC SAFETY (Police & Fire Departments NON-EMERGENCY)

North Reading Police Department www.nrpd.org/SitePages/NRPDHome.aspx

facebook.com/NorthReadingPD

twitter.com/NorthReadingPD

Chief of Police: Michael P. Murphy

(978) 357-5052 Email: mmurphy@nrpd.org

Patrol Division: Lieutenant Mark Zimmerman (978) 357-5031 Email: mzimmerman@nrpd.org

Detectives Lieutenant: Thomas Rome (978) 357-5043 Email: tromeo@nrpd.org

Safety Officer: Officer Sean O'Leary

(978) 357-5068 Email: soleary@nrpd.org

Sex Offender Registry/Special Needs Alert/Silver Alters:

Sergeant Derek Howe

(978) 357-5064 Email: dhowe@nrpd.org

#### North Reading Fire Department

Fire Chief: Don Stats (978) 357-5100 Email: dstats@northreadingma.gov

Deputy Chief of Fire: Barry Galvin (978) 357-5102

Email: bgalvin@northreadingma.gov Monday-Thursday 7:30 am-5:30pm

#### **RELIGIOUS ORGANIZATIONS**

#### Aldersgate Methodist

235 Park Street

North Reading, MA 01864

(978) 664-2951

Rev. Rachel Fisher rachelmeredith22@gmail.com

#### Congregation Beth Israel

6 Dundee Park

Andover, MA 01810

(978) 474-0540

Rabbi Howard Mandell raddimandell@bethisraelmv.org

#### **International Family Church**

99 Concord Street

North Reading, MA 01864

(978) 276-6400

Rev. Jonathan Del Turco

jonathan.delturco@intlfamilychurch.com

#### Martin's Pond Baptist

4 Cogswell Road

North Reading, MA 01864

(978) 664-4926

Pastor David McGee dcmgee@hotmail.com

#### Messiah Lutheran

708 Lowell Street

Lynnfield, MA 01940

(781) 334-4111

Pastor: Rev.Jeremy Pekari pastor@mlcspirit.org

Pastor David Brezina davidb207@gmail.com

#### St. Theresa's Parish

63 Winter Street

North Reading, MA 01864

(978) 664-3412

Bishop Mark O'Connell, Pastor

bishopmark@sttheresanreading.org

Father Thomas Reilly, administrator

treilly@sttheresanreading.org

Deacon Alfred O. Balestracci ambales@comcast.net

Deacon Tam V. Tran aktran@msn.com

#### **Temple Emanuel**

7 Haggetts Pond Road

Andover, MA 01810

(978) 470-1356

Rabbi Robert S. Goldstein rgoldstein@templeemanuel.net

#### Temple Ner Tamid

368 Lowell Street

Peabody, MA 01960

(978) 532-1293

Adele Lubarsky office@templenertamid.org

#### **Trinity Evangelical**

105 Haverhill Street

North Reading, MA 01864

(978) 664-2416

info@trinitynr.org

#### **Union Congregational**

148 Haverhill Street

North Reading, MA 01864

(978) 664-3703

Rev. Dr. Richard Hughes revdrrah@aol.com

#### SUBSTANCE ABUSE

Refer to www.northreadingcit.com for a full substance abuse resource guide.

#### Local

#### Elder Affairs

Third Meeting House, Building on the Common

157 Park Street

North Reading, MA 01864

(978) 664-5600

Email: mprenney@northreadingma.gov

Contact Person: Mary Prenney, Director

#### **Veterans Services**

235 North Street

North Reading, MA 01864

(978) 357-5212 Email: nrvets@northreadingma.gov

Contact Person: Susan Magner, Director

#### North Reading Police Department:

Detective Thomas Hatch: (978) 357-5067

#### North Reading Mental Health/Substance Abuse Clinician

Laura Miranda

(978) 357-5038 Email: Imiranda@nrpd.org

#### North Reading Youth Services:

235 North Street

North Reading, MA 01864

(978) 357-5281

Email: jford@northreadingma.gov Contact Person: Jennifer Ford, Director

NOTE: Narcan Nasal Spray is indicated for the emergency treatment of known or suspected opioid overdose. Narcan is available in North Reading at the following locations:

CVS 22 Main St. 978-664-4621

Walgreens 158 MainSt. 978-276-1380

Additional information can be found at http://www.drugs.com/pro/narcan.html

#### Regional

### Overdose Prevention & Education Network (617) 665-3872

#### Al-Anon

St. Athanasius Church 300 Haverhill Street Reading, MA. 01867 (781) 942 9312

Discussion meetings are held every Wednesday night from 7:30 to 8:45 p.m. in the church basement Al-Anon is for friends & family and anonymity is the

spiritual foundation of our program. Meetings are free, please contact Al-Anon Family Groups of MA (508) 366-0556 or Email: Idcofma@aol.com

**Learn to Cope** is a support group for parents and family members dealing with a loved one addicted to heroin, Oxycontin and other drugs. Meetings are held in Lowell and Salem Monday-Thursday.

www.learn2cope.org

Email: learntocope2001@yahoo.com

(508) 738-5148

#### Overdose Prevention & Education Network

Site offers information for Users, Family & Friends, Service Providers and Others. For information on signs of overdose and responding to overdose. If you would like to talk to someone about Overdose Prevention call: (617) 665-3872 www.odprevention.org

#### Regional Center for Poison Control & Prevention

Serving Massachusetts & Rhode Island. Information and hotline about inhalants & other poisons. (800) 222-1222 (toll-free 24 hours) (TTY) (888) 244-5313 www.maripoisoncenter.com

**Toll-Free Treatment Referral Helpline** (800) 662-4357

#### **VETERANS SERVICES**

#### North Reading Veterans Services

235 North Street North Reading, MA 01864

(978) 357-5212 Email: nrvets@northreadingma.gov

Contact Person: Susan Magner, Director

Serving the disabled, homeless, elderly, veterans, unemployed, court involved individuals

Services Provided: financial assistance, food nutrition, assistance with government forms, housing assistance, substance abuse assistance, assistance with family issues, fuel assistance, health/wellness assistance, employment assistance, veterans services, locating available resources, VA compensation/pension

Mass. Dept. Veterans Services (617) 210-5480 www.mass.gov/veterans

Mass Vets Advisor www.MassVetsAdvisor.org
Benefitting veterans and their families. An easy to use
website for benefits and services you are eligible for and
deserve.

**Crisis Hotline** (800) 273-8255 (Press 1)



In an emergency, always dial 911 Tip lines are available 24/7

# If you see something, say something.

Help law enforcement solve and prevent crime in North Reading. You can now submit an **anonymous** tip 4 ways:

- Download the free P3 Tips app
- 2.Call our hotline at (978)357-5151
- 3.Submit a tip at www.nrpd.org and click "Submit a Tip"
- 4. Submit a tip through the NRPS app. Click on "Anonymous Tip"





NOTES



#### Our Mission

The North Reading Community Impact Team (CIT) is a collaborative partnership between community resources that emphasizes the use of innovative, non-traditional methods to identify factors that have a negative impact on the quality of life for all and to implement solutions that solve the underlying problems.

This guide was produced by the Social Services Action Team.

The Social Services Action Team was created in 2012 as part of the CIT. The initial focus was to produce a Crisis and Resource Guide for the needs of North Reading residents. As an on-going task the Guide is revised periodically to ensure that the links and phone numbers are still accurate. Since that time, we have sought to address quality of life issues that affect all North Reading residents through education, awareness, and advocacy.

#### **NOTES**

www.northreadingma.gov/cit