

**Hearing Care Solutions introduces
a new entry level instrument!**
(Details on back.)

**TUFTS  Health Plan
Medicare Preferred**

NEW *Hearing Aid Discount Program* **for EMPLOYER GROUP RETIREES**

**Tufts Medicare Preferred HMO members can
now get a special deep discount on hearing aids.**

What is the discount?

- Discounted prices can result in a savings of up to \$2,400 per hearing aid!*
- Discount is available on a wide selection of hearing aid choices from major manufacturers

You also get:

- 2-year supply of batteries at no charge (up to 128 batteries)
- 1-year of office visits at no charge for re-programming, cleaning and/or adjustments with a participating HCS provider†
- 3-year comprehensive warranty, including loss and damage
- 30-day hearing aid evaluation period
- Complete evaluation of your hearing to determine if you need hearing aids
- No interest financing available for 12 months for qualified applicants

How it works:

This discount is available to Tufts Medicare Preferred HMO members through a special arrangement with Hearing Care Solutions (HCS). HCS will schedule a hearing exam for you and answer any questions you have about hearing aids and pricing. It is important to call HCS before having an exam or ordering hearing aids.

- Call the HCS toll-free number 866-344-7756 Mon – Fri 8AM – 8PM. (If you are severely hearing impaired, please call 711 for assistance in placing your call.)
- An HCS Customer Service Representative will locate the nearest clinic and schedule an appointment for a hearing exam. (You pay only your copayment amount for the exam.)
- Members receive an HCS Patient Handbook prior to their appointment containing information about hearing loss, hearing aids, and pricing.

If you decide to order hearing aids:

- Your hearing care provider places the order through HCS
- HCS contacts you for payment prior to hearing aid delivery
- Pricing is simple and transparent with one set price for the hearing aid you choose

Combining the HCS discount and your hearing aid benefit:

As a Tufts Health Plan Medicare Preferred member, you can apply the discount through HCS to your existing hearing aid benefit.

You are not required to purchase hearing aids through HCS. You can still take advantage of your benefit with your existing provider.

Applying for reimbursement:

Once you have purchased your hearing aid(s), you can ask us for reimbursement:

1. Download the Member Reimbursement Form located on the “Plan Documents” page of our website, tuftsmedicarepreferred.org, or call Customer Relations at the number listed on the back of this sheet to request the form.
2. Complete the form and mail it, along with your receipts, to the address listed on the form.
3. If you qualify for reimbursement, we will reimburse you based on your benefit. Check your Evidence of Coverage (EOC) booklet for your specific benefit, or call Customer Relations at the number listed on the back of this sheet.

For more information:

For more information, contact HCS or call Customer Relations at the number listed on the back of this sheet.

**Savings is based on national retail average. Retail prices may fluctuate depending on region. Prices and savings are for one hearing aid.*

†Routine service during 1st year is with original provider. Any services during the 1st year that are not administered by original provider are subject to charges at provider's discretion.

HEARING AID PRICING AND TECHNOLOGY

Retail Price*

Tufts Health Plan Medicare Preferred
Price (through HCS)

\$4,200

\$1,675

PREMIUM DIGITAL

Impulse sound management
Up to 24 channels and 6 programs
Advanced feedback reduction
Advanced noise reduction and
wind noise management
Adaptative directional microphones
Up to 5 programs for various listening situations
Automatic
Remote controls available (with select models)

\$2,800

\$1,275

ADVANCED DIGITAL

5 to 17 channels
Impulse sound management
Advanced feedback reduction
Advanced noise reduction
Directional microphone systems, some with automatic directionality
Up to 5 programs for various listening situations
Most models are automatic
Remote controls available (with select models)

\$1,800

\$825

VALUE DIGITAL

Up to 6 channels
Feedback reduction
Noise reduction
Directional microphones
Between 2 and 4 programs for various listening situations

\$1,000

\$675

ENTRY LEVEL DIGITAL

Up to 3 channels
Feedback reduction & Directional microphones
Longer battery life
Between 2 and 4 programs for various listening situations

For more information call: Tufts Health Plan Medicare Preferred at 1-800-701-9000 (TTY 1-800-208-9562). Representatives are available Monday – Friday 8:00 a.m. – 8:00 p.m. (From October 1 – February 14, representatives are available 7 days a week, 8:00 a.m. – 8:00 p.m.) After hours and on holidays, please leave a message and a representative will return your call on the next business day.

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The benefit information provided is a brief summary, not a complete description of benefits. For more information contact the plan. Limitations, copayments, and restrictions may apply. Benefits and/or co-payments/co-insurance may change on January 1 of each year.