

Crisis & Resource Guide

Our Mission

The North Reading Community Impact Team (CIT) is a collaborative partnership between community resources that emphasizes the use of innovative, non-traditional methods to identify factors that have a negative impact on the quality of life for all and to implement solutions that solve the underlying problems.

This guide was produced by the Social Services Action Team.

Members:

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HELPLINES

IN ANY EMERGENCY CALL 911

ABUSE

Animal Abuse	
North Reading Animal Police Control	(978) 664-3807
MSPCA	(800) 628-5808
Child Abuse	
National Child Abuse Hotline	(800) 422-4453
Massachusetts Child Abuse Hotline	(800) 792-5200
Domestic Violence	
Jane Doe Domestic Violence Project	(877) 785-2020
Gay Men's Domestic Violence	(800) 832-1901
HAWC 24 Hour Hotline	(800) 547-1649
Elder Abuse	
Elder Abuse Hotline (After 5pm)	(800) 922-2275
MVES Protective Services (Before 5PM)	(781) 324-7705
Sexual Abuse	
Y of Greater Lawrence Assault/Rape	(877) 509-9922
Rape, Abuse, Incest National Network	(800) 656-4673
North Shore Rape Crisis Center	(800) 922-8772
Center for Hope & Healing of Lowell	(800) 542-5212
Substance Abuse	
Treatment Facility Locator	(800) 662-4357
Mass. Information & Education	(800) 327-5050
The Parents Toll-Free Helpline	(855) 378-4373
Alcoholics Anonymous	(617) 426-9444
Massachusetts Substance Abuse	(800) 327-5050
Mental Health/Crisis Intervention	(800) 988-1111
Narcotics Anonymous	(866) 624-3578
Substance Abuse	(800) 327-5050
Federal SA & MH Services Admin.	(877) 726-4727
Families Anonymous, Medford	(781) 727-1803
Families Anonymous, Wilmington	(978) 973-5645

Helplines continue on next page

Helplines continued from previous page

CHILDREN & FAMILY SERVICES

Baby Safe Haven Massachusetts Child Abuse Hotline Mass. Dept. of Youth Services National Runaway Safeline Parental Stress Line Alzheimer's Association Girls & Boys National Help Hotline Planned Parenthood Mass. Alliance on Teen Pregnancy	(866) 814-7233 (800) 792-5200 (617) 727-7575 (800) 786-2929 (800) 632-8188 (800) 272-3900 (800) 448-3000 (800) 230-7526 (617) 482-9122
FOOD FoodSource Hotline	(800) 645-8333
HOUSING ASSISTANCE Mass. Coalition for the Homeless	(781) 595-7570
LGBTQ LGBTQ Helpline	(888) 340-4528
SUICIDE PREVENTION National Suicide Prevention Lifeline Massachusetts Samaritan Samaritan 24-hour Helpline Samariteen Crisis Hotline	(800) 273-8255 (877) 870-4673 (617) 247-0220 (800) 252-8336
VETERANS Crisis Hotline (<i>Press 1</i>)	(800) 273-8255

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ABUSE

Animal Abuse

North Reading Animal Police Control (978) 664-3807 www.nrpd.org

Massachusetts Society for the Prevention of Cruelty to Animals (MSPCA)

350 South Huntington Avenue Boston, MA 02130 (800) 628-5808 www.mspca.org

MSPCA-Emergency Clinic

400 Broadway Methuen, MA 01844 (978) 687-7453 www.mspca.org

Child Abuse

National Child Abuse Hotline(800) 422-4453Massachusetts Child Abuse Hotline(800) 792-5200

Domestic Violence

HAWC (Healing Abuse Working for Change) 27 Congress Street Suite # 204 Salem, MA 01970 (978) 744-8552, Hotline (800) 547-1649 Provides Domestic Abuse and Violence Abuse Family Services

Beverly Domestic Violence Unit

Herrick Street Beverly, MA 01915 (978) 922-1155

Elder Abuse

Protective Services (Mystic Valley Elder Services) (781) 324-7705 www.mves.org

Sexual Abuse

YWCA of Greater Lawrence Sexual Assault & Rape Crisis 24-Hour Hotline: (877) 509-9922

Substance Abuse

See page 19

BOARD OF HEALTH

Hoarding Issues, Sanitation, Tenant/Landlord Complaints, no heat, no water, etc.

North Reading Health Department 235 North Street North Reading, MA 01864 Health Agent (978) 357-5242 Email: rbracey@northreadingma.gov

CHILDREN, YOUTH & FAMILY SERVICES

Local

North Reading Youth Services See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Parks & Recreation 235 North Street North Reading, MA 01864

(978) 357-5216

North Reading Public Schools: See page 16

YMCA - Burbank Branch in Reading See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Food Pantry Christian Community Services – See "FREQUENTLY LISTED RESOURCES" page 22

Regional

Child Care Circuit 190 Hampshire Street Lawrence, MA 01840 (800) 660-2868

www.childcarecircuit.org

State

Baby Safe Haven

The Safe Haven Act of Massachusetts (2004) allows a parent to legally surrender newborn infants 7 days old, or younger, at a hospital, police station, or manned fire station without facing criminal prosecution. (866) 814-7233

WIC (Women, Infants and Children)

Massachusetts Department of Public Health 250 Washington Street, 6th Floor Boston, MA 02108-4619 (617) 624-6100 or (800) 942-1007

Department of Revenue

Child Support Enforcement Division 100 Trade Center, Suite 760 Woburn, MA 01801 (781) 376-1000

Department of Children and Families

DCF Child-at-Risk 24 hour Hotline (800) 792-5200

Haverhill Area Office

3 Ferry Street Bradford, MA 01835 (978) 469-8800

Lawrence Area Office

Everett Mills 15 Union Street 2nd Floor Lawrence, MA 01840 (978) 557-2500

Department of Youth Services

The juvenile justice system of the Commonwealth of Massachusetts 100 Cummings Center, Suite 3476 Beverly, MA 01915 (978) 646-2300

DISABILITY SERVICES

Eastern Middlesex Association of Retarded Citizens (EMARC) (781) 942-4888 www.theemarc.org

Mass Commission for the Blind (800) 392-6450 www.mass.gov/mcb

Mass Commission for the Deaf (800) 882-1155 www.mass.gov/mcdhh

Mass Rehabilitation Commission

(For people with disabilities) (781) 324-7160 www.mass.gov/mrc

ELDER AFFAIRS

Local

North Reading Department of Elder Affairs & O'Leary Senior Center See "FREQUENTLY LISTED RESOURCES" page 22

Mystic Valley Elder Services See "FREQUENTLY LISTED RESOURCES" page 22

State

Executive Office of Elder Affairs One Ashburn Place Boston, MA 02108 (617) 727-7750 www.mass.gov/elders

1-800-AGE-INFO

One-Stop Shopping (800-243-4636) www.800ageinfo.com

EMPLOYMENT ASSISTANCE

Local

The Career Place 100 Sylvan Road Woburn, MA 01801 (781) 932-5500 www.careerplacejobs.com

The Career Center of Lowell

107 Merrimack Street Lowell, MA 01852 (978) 458-2503 www.careercenteroflowell.org

Valley Works Career Center

Heritage Place 439 South Union Street Building 2, Suite 106 Lawrence, MA 01843 (978) 722-7000 www.valleyworks.cc

Horizon House Transitional employment training for mental health population 78 Water Street Wakefield, MA 01880 (781) 245-4272

American Training, Inc.

Work with individuals with developmental disabilities 102 Glenn Street Lawrence, MA 01843 (978) 685-2151

State

Mass Resources

Employment and Job Training Programs www.massresources.org/employment.html

Department of Labor and Workforce Development

Provides assistance with Unemployment Insurance, Job Services, Labor Standards, Workers' Compensation, Labor Relations and Labor Market Information www.mass.gov/lwd

FINANCIAL ASSISTANCE

Local

North Reading Food Pantry/Christian Community Services See "FREQUENTLY LISTED RESOURCES" page 22

Mystic Valley Elder Independence Fund (ages 60⁺) See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Veterans Services See "FREQUENTLY LISTED RESOURCES" page 22

State

The Dept. of Transitional Assistance (Emergency Assistance) Malden (781) 388-7300 www.mass.gov/eohhs/gov/departments/dta

The Salvation Army (617) 542-5420

Social Security

(866) 596-8598 (800) 772-1213 (National) www.socialsecurity.gov

FOOD

LOCAL

Food Pantries

North Reading Food Pantry - Christian Community Services See "FREQUENTLY LISTED RESOURCES" page 22

International Family Church Food Pantry

99 Concord Street

North Reading, MA 01864 (978) 276-6400 www.intlfamilychurch.com The food pantry is open for residents of North Reading on the third Saturday of the month from 10:00 am to 12:00 pm

Hot Meals

Mystic Valley Elder Services See "FREQUENTLY LISTED RESOURCES" page 22

Elder Services

See "FREQUENTLY LISTED RESOURCES" page 22

Bread & Roses

58 Newbury Street Lawrence, MA 01840 (978) 681-8768

Cor Unum Meal Center

191 Salem Street Lawrence, MA 01843 (978) 688-8900 Email: counummealcenter@comcast.net www.corunummealcenter.org

My Brother's Table

98 Willow Street Lynn, Massachusetts 01901 (781) 595-3224 www.mybrotherstable.org

State

FoodSource Hotline (800) 645-8333 www.projectbread.org Food Stamps (SNAP) Hotline (866) 950-3663 www.mass.gov/snap Mystic Valley Elder Services See "FREQUENTLY LISTED RESOURCES" page 22

FUEL ASSISTANCE

Local

Reading Municipal Light Department (781) 944-1340 www.rmld.com

Greater Lawrence Community Action Council (Fuel Assistance) (978) 681-4900 www.glcac.org

State

Citizens Energy Oil Heat Program (Joe Kennedy) (877) 563-4645 www.citizensenergy.com

Good Neighbor Energy Fund/Salvation Army (617) 542-5420 (Service Extension Dept.) www.salvationarmyma.org

Department of Housing and Economic Development Low Income Home Energy Assistance Program (LIHEAP), known commonly as Fuel Assistance. www.mass.gov/hed/community/energy/low-income-homeenergy-assistance-liheap.html

HEATLINE at (800) 632-8175 www.acf.hhs.gov/programs/ocs/programs/liheap

HEALTH / WELLNESS

Mass Commission for the Blind (800) 392-6450 Mass Commission for the Deaf (800) 882-1155 Mass Rehabilitation Commission (For persons with disabilities) (781) 324-7160

(For persons with disabilities) (781) 324-7 www.mass.gov/mrc

Local

24 Hour Pharmacy CVS – Andover (978) 470-0542

Eastern Middlesex Association of Retarded Citizens (EMARC)

26 Princess Street Wakefield, MA 01880 (781) 942-4888

Board of Health

235 North Street North Reading, MA 01864 Health Agent (978) 664-6042

Commission on Disabilities – North Reading

http://nreadingma.virtualtownhall.net/Pages/NReadingMA_ Building/disabres?textPage=1

The Masons – (Free) Durable Medical Equipment Loan Program-SMD HELP

(781) 322-1052 Email: GABemiss@aol.com

YMCA - Burbank Branch in Reading See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Elder Affairs O'Leary Senior Center See "FREQUENTLY LISTED RESOURCES" page 22 Mystic Valley Elder Services See "FREQUENTLY LISTED RESOURCES" page 22

Sanborn - Place, Home Care & Day Services

Housing and Support Services 50 Baystate Road Reading, MA 01867 (781) 944-6262 Email: info@sanbornphc.org www.sanbornphc.org

Health Quarters

Confidential reproductive health care, prevention, and education services for women, men, and teens in Northeastern Massachusetts Beverly: (978) 922-4490 Haverhill: (978) 521-4444 Lawrence: (978) 681-5258 Lynn: (781) 593-1115 www.healthq.org

HEALTH INSURANCE

Local

North Reading Department of Elder Affairs & O'Leary Senior Center - SHINE Program

(Serving Health Insurance Needs of Elders) See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Veterans Services

See "FREQUENTLY LISTED RESOURCES" page 22

Mass Health

Mass Health pays for health care for certain low and medium-income people living in Massachusetts. (800) 841-2900 www.mass.gov/eohhs/gov/departments/masshealth

Medicare & Medicaid Services

(800) 633-4227 www.medicare.gov

HOSPITALS & EMERGENCY ROOMS

Hospitals providing emergency room services 24/7

Lahey Clinic Medical Center

41 Burlington Mall Road Burlington, MA 01805 (781) 744-5100

Lawrence Memorial Hospital

170 Governors Avenue Medford, MA 02155 (781) 306-6000

Lawrence General Hospital

1 General Street Lawrence, MA 01840 (978) 683-4000

Melrose-Wakefield Hospital

585 Lebanon Street Melrose, MA, 02176 (781) 979-3000

Winchester Hospital

41 Highland Avenue Winchester, MA 01890 (781) 729-9000

Facilities providing Walk In & Urgent Care

NO EMERGENCY SERVICES

Winchester Hospital; Family Medical Center 500 Salem Street Wilmington, MA 01887 (978) 988-6000 www.winchesterhospital.org Hours of Operation: (Mon. - Sun.) 7:30 am - 8 pm

Concentra

66B Concord Street Wilmington, MA 01887 (978) 657-3826 www.concentra.com Hours of Operation: (Mon. - Fri.) 8 am – 5 pm

HOUSING ASSISTANCE

Local

North Reading Health Department

Hoarding Issues, Sanitation, Tenant/Landlord Complaints, no heat, no water, etc. 235 North Street North Reading, MA 01864 (978) 357-5242 Email: rbracey@northreadingma.gov

North Reading Housing Authority Senior Housing Peabody Court, North Reading, MA 01864 (978) 664-2982 Office hours Monday through Friday from 9:00 a.m. to 1:00 p.m. Includes Section 8 Housing.

Mission of Deeds (in Reading) Furniture, Etc. (781) 944-9797 www.missionofdeeds.org

North Reading Youth Services See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Elder Services & O'Leary Senior Center See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Veterans

See "FREQUENTLY LISTED RESOURCES" page 22

State

Massachusetts Department of Transitional Assistance (DTA) 200 Pleasant Street

Malden, MA 02148 (781) 388-7300.

If you need shelter and are pregnant or have a child under 21

Tri-CAP (Tri-City Community Action Program) (781) 322-4125 http://www.shelterlistings.org/details/36603/

Kaszanek House Transitional House: (781) 321-1773 22 Charles Street Malden, MA 02148

Washington Street Residence: (781) 321-1159

115 Washington Street Malden, MA 02148

Mass. Coalition for Homeless: (781) 595-7570 15 Bubier Street Lynn MA 01901 **11**

LEGAL ASSISTANCE

Middlesex County District Attorney (781) 897-8300 http://www.middlesexda.com

Office of Attorney General (617) 727-2200 www.mass.gov/ago

Greater Boston Legal Services (ages 60⁺) (617) 371-1234 www.gbls.org

GLAD (Gay and Lesbian Advocates and Defenders) 30 Winter Street, Suite 800 Boston, MA 02108 (617) 426 1350 www.glad.org

LGBTQ

Local

North Reading Youth Services See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Elder Affairs See "FREQUENTLY LISTED RESOURCES" page 22

Mystic Valley Elder Services See "FREQUENTLY LISTED RESOURCES" page 22

AIDS Action Committee (AAC) of Massachusetts

75 Armory Street Boston, MA 02119 (617) 437-6200 www.aac.org HIV prevention programs, health & wellness services, and other programs.

Fenway Health Medical care and services for LGBTQ population 1340 Boylston Street Boston, MA 02215 (617) 267-0900

LGBT Aging Project (ELDERS) (857) 313-6590 www.lgbtagingproject.org Old & Bold Coalition North Shore Elder Services (978) 750-4540 x220 (GLBT and Aging)

GLAD (Gay and Lesbian Advocates and Defenders) 30 Winter Street, Suite 800, Boston, MA 02108 (617) 426 1350 Email: gladlaw@glad.org

Greater Boston PFLAG (Parents, Families, and Friends of Lesbians and Gays) 85 River Street, Suite 3A P.O. Box 541619 Waltham, MA, 02454 (781) 891 5966 Email: info@gbpflag.org

MENTAL HEALTH

www.gbpflag.org

Local

North Reading Youth Services See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Department of Elder Affairs See "FREQUENTLY LISTED RESOURCES" page 22

Eliot Community Human Services

(800) 988-1111 www.eliotchs.org Psychiatric Emergency Treatment 24 hours a day, 7 days a week

Eastern Middlesex Association of Retarded Citizens (EMARC)

26 Princess Street Wakefield, MA 01880 (781) 942-4888

NORTH READING PUBLIC SCHOOLS See page 16

Local Therapists (that accept MassHealth):

Geriatric/Elder Psychiatry and Counseling Lawrence Memorial Hospital Medical-Psychiatric Program 170 Governors Avenue Medford, MA 02155 (781) 306-6155 www.hallmarkhealth.org

NSMC Union Hospital 500 Lynnfield Street Lynn, MA 01940

(781) 581-9200 www.nsmc.partners.org/home

To find a local therapist who accepts MassHealth, you should use these on line resources. www.masspartnership.com

Boston Medical Center (BMC) HealthNet Plan www.bmchp.org/utility-nav/find-a-provider

Fallon Community Health Plan (FCHP) www.fchp.org/FindPhysician/Search.aspx

State

Dept. of Mental Health 365 East Street Tewksbury, MA 01876-0387 (978) 851-7321 TTY: (978) 640-1193 http://www.mass.gov/eohhs/gov/departments/dmh/

Department of Developmental Disabilities - Metro North 27 Water Street Wakefield, MA 01880 Intake Referral Number: (781)-338-2300

Substance Abuse and Mental Health Services Administration (SAMHSA) (877) 726-4727

Eating Disorders

North Reading Youth Services See "FREQUENTLY LISTED RESOURCES" page 22

Walden Behavioral Care

9 Hope Avenue #500 Waltham, MA 02453 (781) 647-6700 www.waldenbehavioralcare.com

The Klarman Eating Disorders Center at McLean Hospital

115 Mill Street Belmont, MA 02478 (617) 855-3410 www.mclean.harvard.edu/patient/child/edc.php Residential Program only. Does not offer outpatient services. Program for females ages 16-26.

Cambridge Eating Disorder Center

3 Bow Street Cambridge, MA 02138 (617) 547-2255 www.eatingdisordercenter.org/ Offer Intensive Outpatient Program that meets 5 nights a week Monday-Friday and participants need to attend a minimum of 3 out of the 5 nights.

Eating Disorder Center of Andover, LLC

68 Main Street, #5 Andover, MA 01810 (978) 474-1777

NORTH READING PUBLIC SCHOOLS

Superintendent of Schools Sherman Road

(978) 664-7810

E. Ethel Little Elementary School

7 Barberry Road (978) 664-7820 Principal: Christine Molle, cmolle@nrpsk12.org School Psychologist: Joline Pepper, x:403, jpepper@nrpsk12.org

J. Turner Hood Elementary School

298 Haverhill Street (978) 664-7817 Principal: Glen McKay, x: 2024, gmckay@nrpsk12.org School Psychologist: Jacklyn Kinsman, x: 2017, jkinsman@nrpsk12.org

L.D. Batchelder Elementary School

175 Park Street (978) 664-7814 Principal: Sean Killeen, skilleen@nrpsk12.org School Psychologist: Tabitha Heidorn, X: 4, theidorn@nrpsk12.org

North Reading Middle School

19 Sherman Road (978) 664-7806 Principal: Catherine O'Connell, coconnell@nrpsk12.org School Psychologist: Sylvia Weisz, x: 5278, sweisz@nrpsk12.org

School Psychologist: Carly Capuano, x: 5277 ccapuano@nrpsk12.org

North Reading High School

191 Park Street (978) 664-7800 Principal: Anthony Loprete, x: 5280, aloprete@nrpsk12.org School Psychologist: Justin Mattison, x: 5288, jmattison@nrpsk12.org,

Guidance Secretary: Anne Chambers, X: 5284, achambers@nrpsk12.org Contact Mrs. Chambers to find out which guidance counselor your child is assigned to.

PUBLIC SAFETY

(Police & Fire Departments NON-EMERGENCY)

North Reading Police Department www.nrpd.org/SitePages/NRPDHome.aspx

facebook.com/NorthReadingPD

twitter.com/NorthReadingPD

Chief of Police: Michael P. Murphy (978) 357-5052 Email: mmurphy@nrpd.org

Patrol Division: Lieutenant Mark Zimmerman (978) 357-5031 Email: mzimmerman@nrpd.org

Detectives: (978) 357-5046

Safety Officer: Officer Scott Tilton (978) 357-5055 Email: stilton@nrpd.org

Sex Offender Registry: Sergeant Derek Howe (978) 357-5064 Email: dhowe@nrpd.org

North Reading Fire Department

www.northreadingma.gov/Pages/NReadingMA_Fire/index

Chief of Fire: William L. Warnock (978) 357-5100 Email: wlwarnock@northreadingma.gov Monday-Thursday 8:00am - 4:00pm Friday 8:00am - 1:00pm

Deputy Chief of Fire: Barry Galvin (978) 357-5102 Email: bgalvin@northreadingma.gov Monday-Thursday 7:30 am-5:30pm

RELIGIOUS ORGANIZATIONS

Aldersgate Methodist

235 Park Street North Reading, MA 01864 (978) 664-2951 Rev. Rachel Fisher rachelmeredith22@gmail.com

Congregation Beth Israel

501 S. Main Street, Andover, MA 01810 (978) 474-0540 socialaction@bethisraelmv.org

International Family Church

99 Concord Street North Reading, MA 01864 (978) 276-6400 Rev. Verna Del Turco verna.delturco@intlfamilychurch.com

Martin's Pond Baptist

4 Cogswell Road North Reading, MA 01864 (978) 664-4926 Pastor Josh Wilson jm_wilson83@hotmail.com

Messiah Lutheran

708 Lowell Street Lynnfield, MA 01940 (781) 334-4111 Pastor: Rev.Jeremy Pekari pastor@mlcspirit.org Pastor David Brezina davidb207@gmail.com

St. Theresa's Parish

63 Winter Street North Reading, MA 01864 (978) 664-3412 Mary Ann Thomas mthomas@parishmail.com **Temple Emanuel** 7 Haggetts Pond Road Andover, MA 01810 (978) 470-1356 Scott Mallory rsmallory@gmail.com

Temple Ner Tamid

368 Lowell Street Peabody, MA 01960 (978) 532-1293 Adele Lubarsky office@templenertamid.org

Trinity Evangelical

105 Haverhill Street North Reading, MA 01864 (978) 664-2416 Rev. Trish Ray Trish@trinityevangelical.org

Union Congregational 148 Haverhill Street North Reading, MA 01864 (978) 664-3703 Rev. Dr. Richard Hughes revdrrah@aol.com

SUBSTANCE ABUSE

Refer to www.northreadingcit.com for a full substance abuse resource guide.

Local

Elder Affairs See "FREQUENTLY LISTED RESOURCES" page 22

Veterans Services See "FREQUENTLY LISTED RESOURCES" page 22

North Reading Police Department: Detective Thomas Hatch: (978) 357-5067

North Reading Youth Services: See "FREQUENTLY LISTED RESOURCES" page 22

NOTE: Narcan Nasal Spray is indicated for the emergency treatment of known or suspected opioid overdose. Narcan is available in North Reading at the following locations:

CVS 22 Main St. 978-664-4621

Walgreens 158 MainSt. 978-276-1380

Additional information can be found at http://www.drugs.com/pro/narcan.html

Regional

Overdose Prevention & Education Network (617) 665-3872

Al-Anon

St. Athanasius Church 300 Haverhill Street Reading, MA. 01867 Discussion meetings are held every Wednesday night from 7:30 to 8:45 p.m. in the church basement Al-Anon is for friends & family and anonymity is the spiritual foundation of our program. Meetings are free, please contact Al-Anon Family Groups of MA (508) 366-0556 or Email: Idcofma@aol.com

Learn to Cope is a support group for parents and family members dealing with a loved one addicted to heroin, Oxycontin and other drugs. Meetings are held in Lowell and Salem Monday-Thursday. www.learn2cope.org Email: learntocope2001@yahoo.com

Overdose Prevention & Education Network

Site offers information for Users, Family & Friends, Service Providers and Others. For information on signs of overdose and responding to overdose. If you would like to talk to someone about Overdose Prevention call: (617) 665.3872 www.odprevention.org

Regional Center for Poison Control & Prevention

Serving Massachusetts & Rhode Island. Information and hotline about inhalants & other poisons. (800) 222-1222 (toll-free 24 hours) (TTY) (888) 244-5313 www.maripoisoncenter.com

Toll-Free Treatment Referral Helpline (800) 662-4357

VETERANS SERVICES

North Reading Veterans Services

See "FREQUENTLY LISTED RESOURCES" page 22

Serving the disabled, homeless, elderly, veterans, unemployed, court involved individuals

Services Provided: financial assistance, food nutrition, assistance with government forms, housing assistance, substance abuse assistance, assistance with family issues, fuel assistance, health/wellness assistance, employment assistance, veterans services, locating available resources, VA compensation/pension

Mass. Dept. Veterans Services (617) 210-5480 www.mass.gov/veterans

Mass Vets Advisor www.MassVetsAdvisor.org Benefitting veterans and their families. An easy to use website for benefits and services you are eligible for and deserve.

Crisis Hotline (Press 1) (800) 273-8255

FREQUENTLY LISTED RESOURCES

Mystic Valley Elder Services

300 Commercial Street Malden, MA 02148 (781) 324-7705 www.mves.org

North Reading Food Pantry - Christian Community Services

North Reading Town Hall North Reading, MA 01864 (978) 276-0040 The food pantry is open Monday from 9:00 to 10:00 a.m. and on the first and third Monday of the month from 7:00 to 8:00 p.m. Email: nrfoodpantry@gmail.com

North Reading Department of Elder Affairs & O'Leary Senior Center

Third Meeting House, Building on the Common 157 Park Street North Reading, MA 01864 (978) 664-5600 Email: mprenney@northreadingma.gov Contact Person: Mary Prenney, Director

North Reading Veterans Services

235 North Street North Reading, MA 01864 (978) 357-5212 Email: nrvets@northreadingma.gov Contact Person: Susan Magner, Director

North Reading Youth Services

235 North Street North Reading, MA 01864 (978) 357-5281 Email: northreadingyouthservices@gmail.com Contact Person: Amy Luckiewicz, Director of Youth Services www.northreadingyouthservices.com

YMCA Burbank Branch in Reading

36 Arthur B. Lord Drive Reading, MA 01867 (781) 944-9622 Email: burbank@ymcaboston.com Contact Person: Juli Fahey www.ymcaboston.org/burbank